Service Provider Assessment-Translation and Interpretation

March 2021

Assessment team: Jessica Lenz, Keri Baughman, and Ife Akinmade

Recommendation: We recommend that InterAction continues working with Intracom.

Vendor	Notes	Rates	Recommendation
Intracom	InterAction first worked with translators/interpreters from Intracom during a visit to Honduras in December 2019. Since then, they have continued to provide Spanish and French translation and interpretation	\$0.035 per written word translation in Spanish	Given their low rates, familiarity with Results-Based Protection specific language, and their
	services to our team, both in person during a second visit to Honduras in February 2020 and remotely since then.	\$0.10 per written word translation in French	positive track recording in providing high quality service, it is recommended that we
	We have an existing ToR with Intracom.	\$25 per hour for simultaneous/consecutive	continue working with this company.
	The quality of work is excellent with quick turnaround times.	interpretation in Spanish and for transcription services	
		\$45 per hour for simultaneous/consecutive interpretation in French and for transcription services	
Alta Translate	ALTA Language Services Translation Services, Interpretation, and Testing	\$0.15 per word for Spanish written translation	
	InterAction reached out to Alta Translate for translation and interpretation estimates. The rate per word for Spanish translation (our most frequently used service) is significantly higher than Intracom. In	\$0.34 per word for French written translation	
	addition, an \$85 minimum per project would exclude the majority of services that InterAction requires, which are often short invitations, emails, PowerPoints, and other documents that may not always meet this threshold.	\$85 minimum per project	

American	Home - Home Page (alsglobal.net)	\$0.13 per word for Spanish
Language		written translation
Services	InterAction reached out to American Language Services for estimates for	
	Spanish translation and interpretation. The rate per word for Spanish	\$0.16 per word for French
	translation (our most frequently used service) is significantly higher than	written translation
	Intracom. In addition, a \$95 minimum for projects would exclude the	
	majority of services that InterAction requires, which are often short	\$95 minimum per project
	invitations, emails, PowerPoints, and other documents that may not	
	always meet this threshold.	
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Signature,

Julien Schopp

Docusigned by:

Julium Schopp

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3/18/2021

Vice President, Humanitarian Policy and Practice

Signature

Date